

Introduction

Home Care is a service which provides care and support to Alderney residents in their own homes to enable them to live as independently as possible.

This professional service offers a wide range of assistance within the home, examples of assistance can include:

- Light Housekeeping e.g. general cleaning and laundry;
- Assistance with preparation of food and/or eating and drinking;
- Transportation e.g. taking people to medical appointments and day to day shopping.
- Assistance with personal care e.g. bathing, showering, dressing, toileting and continence management.

Who can benefit from it?

A number of Alderney Residents are already benefiting from this Service and are enjoying the peace of mind of knowing that assistance is available.

Live as independently as possible

IF YOU WOULD LIKE TO BENEFIT FROM
THIS SERVICE. DO NOT DELAY.
CALL NOW ON

822756

FOR A NO OBLIGATION, CONFIDENTIAL
CHAT OR VISIT OUR WEBSITE for more
information

www.connaughtcare.org

Home Help

the **connaught**
CARING FOR ALDERNEY



HOME HELP

www.connaughtcare.org

Would it be suitable for me?

Home Care is suitable for those that would like to remain in their own home but consider that they may benefit from some assistance with daily tasks.

The service can be used on either a long term or short term basis. For example, if your family normally assist you in the home but are going away, a Home Helper could call in during their absence from the Island, giving both you and your family peace of mind.

I am worried about who will be coming into my home.

All staff have been fully police checked and are vetted for their suitability to the job. Therefore, all clients can be reassured of the high level of service that they will receive.

Interested in finding out more?

In the first instance please contact the Manager or Senior Carer at the Connaught on

- 822756 -

All enquiries are dealt with in a strictly confidential manner.

What happens next?

A member of the Connaught Care Team will visit you in your home or in hospital, at a time that suits you. Family members or friends are welcome to attend this visit if you wish them to be there.

What happens at the visit?

At the visit the senior staff will discuss with you your individual circumstances. Together, you will complete a brief assessment and decide which areas of assistance would be most beneficial to you.

Following a home visit, there will be no obligation to take up the service. The decision will be yours.

I am in Hospital but will soon be going home – when can I start making arrangements?

If you are preparing to leave hospital after an illness, a visit can be arranged at the hospital to ensure that all arrangements are in place for your return home.

How many hours of Home Help will I be able to receive?

You decide how many hours of Home Help would most suit you and your budget.

How long does it take for a Home Helper to be allocated to me?

This can be arranged within a week. The Connaught will look at your details and decide which of the professional staff would be best matched to your needs.

How will I pay for the Service?

The Connaught will send you a monthly invoice. However, if you think that you may have difficulty paying, staff at the States Offices will be able to offer advice on any benefits that may be available to you.

