

# Residential care

**ADDRESS**  
Le Val, Alderney, Channel  
Islands GY9 3UL

**CONTACT**  
01481 822756  
info@connaught.org.gg

the **connaught**  
CARING FOR ALDERNEY

There are two admission ways into the Connaught and Jubilee Care Home for respite and long term residential care which is either as a Private Resident or being assessed as appropriately requiring care and support by Social Services via a social worker assessment.

**What does Social  
Worker Assessment  
mean?**

Find out more at  
[www.connaughtcare.org](http://www.connaughtcare.org)



# Residential care

Having been a resident in the Bailiwick for a minimum of 5 years and having contributed to the social security system during the whole of that period, individuals with health and social care needs are entitled to an assessment by a social worker from social services.

The Social Worker comes approximately three times a month from Guernsey to assess the care needs of the older population. The individual has to have recognised health or social care needs and unable to independently care for themselves without assistance or support. If the care and support criteria are met, dependent on need, the individual being assessed may be offered social security benefit to either fully pay for respite care, or pay towards long term care.

We protect the outgoings of our residents by ensuring that care costs are structured to minimise additional personal expenditure. The fees paid by residents cover 24 hours care, accommodation, utilities, meals, laundry, social support, The Alderney Ambulance subscription, transport and escort for medical appointments, security and safety. Long term/permanent clients enjoy 24 hour care delivered by skilled, trained staff tailored to the needs of each individual. We provide a minimum of three meals per day with all specialist dietary needs catered for. Visiting chiropodist, hairdressers and activities coordinators come to the care home regularly to meet the needs of residents and all medical and dental appointments are arranged by our staff.

A range of activities are offered including chair yoga, singing, puzzles and games, arts and crafts and gardening activities. We have a range of visiting entertainers, volunteers offering one-to-one befriending and visiting faith based support including a weekly multi-faith based service, monthly communion and a weekly know your bible. We also organise regular outings so that the residents can enjoy the island environment including term-time visits to the Islands play group. These activities are organised by our activity coordinator and supported by our volunteers.

If you would like more information

CALL on 01481 822 756  
or email [info@connaught.org.gg](mailto:info@connaught.org.gg)

## VISION

To provide the best possible person-centred care and an enhanced quality of life for our residents and the older people of Alderney.

## MISSION

We promote the dignity and self-worth of all our residents and strive to enhance and maintain each individual's quality of life by delivering person centred care services.

## VALUES

- Human and civil rights
- Independence
- Dignity and respect
- Choice and Control
- Health, well-being and safety
- Social inclusion and community participation